



ASTRAPAK MANUFACTURING HOLDINGS (PTY) LTD

PRIVACY POLICY

1. OUR COMMITMENT

RPC Astrapak understands the users of our website and the concerns about personal information and its protection. Please feel secure that we respect your privacy and take this matter very seriously. The following information explains who we are, the personal information we collect on our website and what it is used for. When using our website, you are agreeing to be legally bound by this Privacy Policy.

2. PROTECTION OF PERSONAL INFORMATION ACT

The Protection of Personal Information Act 4 of 2013 (**POPI**) is aimed at protecting your personal information and prescribes what we may and may not do with it. POPI created an information regulator who is tasked with ensuring that companies such as RPC Astrapak manage personal information in a responsible manner that protects your privacy.

3. WHO WE ARE

The RPC Astrapak Group comprises eight manufacturing divisions, which are controlled by our holding company Astrapak Manufacturing Holdings (Pty) Ltd. These divisions include: JJ Precision Plastics, Consupaq, Marcom, Plastech, Pak2000, Plastop, Thermopac and Plastform.

4. PERSONAL INFORMATION COLLECTION

The type of information we collect includes:

- Contact details including your name, email address, Company and phone number when you contact us or subscribe to our mailing lists;
- URL information, IP addresses, domain and browser type when you use our website;
- We use cookies to optimise your website experience, but you can opt out of this if you wish to do so. [Click here](#) to find out how to disable cookies in your browser.

We don't knowingly collect the information of persons under the age of 18.



5. USE OF PERSONAL INFORMATION

We store and utilise your personal information to communicate with you and to send you product information and marketing materials about your preferences in our products and services.

We only share your personal information with businesses that help us to provide our services to you and who have agreed to keep your information secure, confidential and to only use it for authorised purposes.

As part of an international group, we may sometimes have to send your personal information to other countries that may not have the same level of protection of personal information as South Africa. If this is the case, we require that they undertake to protect your personal information to the same level that we do.

6. YOUR RIGHTS AND PREFERENCES

You have the right to know what personal information we have about you, to correct it and to opt out of any marketing.

You have the right to:

- Ask what personal information we hold about you;
- Ask what information was sent to our suppliers, service providers or any other third party;
- Ask us to update, correct or delete any out of date or incorrect personal information we hold about you;
- Unsubscribe from any direct marketing communications we may send you;
- Object to the processing of your personal information.

We can refuse to delete your information if we are required by law to retain it or if we need it to protect our rights.

You can request access to the information we hold about you by contacting us as set out below.

7. SECURITY

We take your privacy and the security of your personal information seriously. We have implemented reasonable security safeguards to protect the personal information you provide.

We regularly monitor our systems for possible vulnerabilities and attacks. As no system is perfect we cannot guarantee that information may not be accessed, disclosed, altered or destroyed by breach of any of our physical, technical or managerial safeguards.

Please note that any email you send to us is not encrypted and may be monitored by us.



8. NOTIFICATION OBLIGATION IF YOUR PRIVACY IS COMPROMISED

Although we cannot prevent all security threats, we have measures in place to minimise the threat to your privacy. We will let you know of any breaches, which affect your personal information.

9. CHANGES TO THIS POLICY

Our Privacy Policy may need to be amended from time to time to accommodate changes in our business or services or if legal requirements change.

Any amendments to this Policy will be noted on our website. Your continued use of our site after posting will mean that you have accepted these changes.

10. CONTACT US

Please use the following contact details with regard to any questions or assistance you may require in respect of this Policy:

- By phone +27 87 742 0710
- By email sales@rpc-astrapak.com